

GENERAL TERMS AND CONDITIONS OF SALE

Animals are not allowed. Any participant arriving with an animal will be denied entry to the Forum and will not be eligible for any refund of their ticket(s), except for visually impaired individuals who may be accompanied by a guide dog.

Before completing any transaction, the client expressly acknowledges having read and unconditionally accepted the general terms and conditions of sale by clicking the "I accept the general terms and conditions of sale" button. Furthermore, the client acknowledges having legal capacity or the authorization of a qualified person to validate this commitment.

The City of Bordeaux emphasizes the importance of reading these general terms and conditions of sale in full.

The access passes listed below are strictly personal. They are sold subject to availability and valid from October 28 to 31, 2025, for the Bordeaux GSEF 2025 Forum, as indicated on the ticket. A purchased ticket grants access to the Forum venues: Palais 2 l'Atlantique and Hangar 14.

1 - USERNAME AND PASSWORD

To personalize each client's space upon their first order, an email address and password must be provided.

The email and password will be requested for each new login to the personal account area, "My Account." These credentials are strictly personal and confidential, and the client is responsible for their use. In case of loss or forgotten login information, the client may recover it via a specific link.

Passwords must contain at least 12 characters, including uppercase letters, lowercase letters, numbers, and special characters.

2 - PRICES

All prices include VAT.

For security reasons, access to Bordeaux's Palais 2 L'Atlantique and Hangar 14 will only be granted to individuals who have registered online or on-site during the Forum. Access to the venues will be restricted to badge holders.

All registrations must be accompanied by a copy of a valid ID.

Visitor Rate

- Applies to all individuals not eligible for specific rates.
- Price per person.
- Non-OECD: €100 in presale, €150 from July 1 onward.
- OECD: €300 in presale, €350 from July 1 onward.
- Includes access to the full program at Palais 2 l'Atlantique and Hangar 14, lunches, and a transportation pass (Oct. 27-31).
- Does **not** include territorial tours, evening events, coffee breaks, beverages, or snacks.

Youth Rate

- Price per person.
- €10 in presale, €15 from July 1, valid for youth up to 25 years old.
- Includes access to the full program and transport pass (Oct. 27-31).
- Excludes territorial tours, evening events, coffee, meals, and snacks.
- Proof of age required. Organizers may reclassify registration if the documentation is not valid.
- Youth will receive the ticket equivalent in local currency (Gemme).

Satellite Events Rate

- For attendees of CIRIEC's 2025 International Research Conference in Social Economy or the European Meeting of Local Currencies.
- Not applicable to local governments, French public authorities, or public institutions.
- €100 in presale, €150 from July 1.
- Includes access to full program, lunches, and transport pass.
- Excludes territorial tours, evening events, coffee, and snacks.
- Proof of satellite event registration required. Organizers may reclassify if invalid.

Solidarity Pass Rate

- For individuals in the following categories:
 - Social and solidarity economy organizations with fewer than 3 employees (excluding consultants)
 - Job seekers
 - Students over 25
- €100 in presale, €150 from July 1.

- Includes full program, lunches, and transport pass.
- Excludes territorial tours, evening events, coffee, and snacks.
- Proof of eligibility required.

Local Governments and Public Institutions Rate

- For local, national, or international governments and public institutions.
- Non-OECD: €200 in presale, €250 from July 1.
- OECD: €450 in presale, €500 from July 1.
- Includes full program, lunches, and transport pass.
- Excludes territorial tours, evening events, coffee, and snacks.

French Local Authorities Rate

- Price per person:
 - <10,000 inhabitants: €100
 - 10,001-50,000: €200
 - 50,001-500,000: €300
 - 500,001-1 million: €400
 - 1 million: €500
 - Departments: €400
 - Regions: €500
- Includes full program, lunches, and transport pass.
- Excludes territorial tours, evening events, coffee, and snacks.

Payment process:

As we are a local authority ourselves, we cannot issue quotes or submit invoices in Chorus.

To complete your registration, you have two options:

1. You can pay the fees up front and request a refund from your administrative and financial director.
2. You can request and complete a mission order, and your administrative and financial director will proceed with the payment.

GSEF Members Rate

- Non-OECD: €100
- OECD: €150
- Includes full program, lunches, and transport pass.
- Excludes territorial tours, evening events, coffee, and snacks.

Free Admission

Applies to:

- Speakers and moderators in plenary sessions:
 - Includes full program, lunches, and transport pass.
 - Registration code provided.
- Journalists:
 - Includes full program and transport pass.

- Requires press ID or media affiliation proof.
- Does not include meals, evening events, or snacks.
- GSEF member organizations:
 - 1 three-day pass per organization (excluding French authorities).
 - Includes full program and transport pass.

Discount

A 25% discount is granted for 6 registrations of the same rate category made simultaneously (except for youth under 25). For bulk purchases of different rate categories, contact: contact@bordeauxgsef2025.org

Territorial Tours

- Exclusive to Forum participants.
- Price: €15 (includes bus transport, lunch, and site visits).
- Bookable via the Forum's ticketing platform.

Festive Evening at Hangar 14

- Price: €32 (includes 2 drinks + 1 vegetarian or meat platter).

3 - PAYMENT

On-site: Payment only by credit card via HelloAsso representative.

Online: Payments accepted by credit card and bank transfer (for governments and public institutions only). Accepted card types are listed before payment.

Bank transfers require proof upload for validation.

Any unlisted payment methods will be refused by the City of Bordeaux.

All payments will be processed through HelloAsso in accordance with a predefined agreement.

4 - PAYMENT SECURITY & DATA PROTECTION

The website uses a secure system.

Data collected is used to fulfill contractual obligations and is stored as per legal retention periods. Data recipients: City of Bordeaux, Bordeaux Métropole, GEMME, the Département de la Gironde, the Région Nouvelle Aquitaine, the Chambre Régionale de l'Économie Sociale et Solidaire de Nouvelle-Aquitaine and the GSEF.

In compliance with French and European data protection laws, clients have the right to access, rectify, delete, restrict, transfer, or object to their data. Requests may be sent to:

- contact.cnil@bordeaux-metropole.fr
- contact.ssi@bordeaux-metropole.fr

For unresolved data complaints, contact the French Data Protection Authority (CNIL).

5 - CANCELLATION

No ticket refunds unless the event is canceled by the organizer, in case of death, or force majeure as defined below. Refunds will only be issued to the buyer via bank transfer.

Force Majeure

As defined by Civil Code Article 1218: an unforeseeable, unavoidable event beyond control that prevents contract execution (e.g., war, pandemic, natural disaster, terrorist attack).

Cancellation by Organizer

If canceled by the organizer, tickets will be fully refunded.

For issues, contact: contact@bordeauxgsef2025.org

6 - IMAGE RIGHTS

By attending, participants grant the City of Bordeaux free worldwide rights (for the legal duration of copyright) to use their image and voice in any media related to the event (photos, live/delayed broadcasts, video/audio recordings). These rights may be transferred to third parties.